State of Tennessee Department of Education



Education Information System User Manual 2002 - 2003



Education Information System (EIS)

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En	nail
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Web	Sites
EIS Website http://www.eis.state.tn.us	EIS Training Website https://www.eis.state.tn.us/training User ID: dst1 Password: watermelon or User ID: dst2 Password: watermelon
EIS Manual & Training Information Website District EIS Contacts, Error Messages, Pilot Timeline, & Listserv Instructions http://www.state.tn.us/education/sm_menu.htm	Tennessee School Directory Website http://www.k-12.state.tn.us/SDE/
1	IE 4.01 SP2 and Netscape 4.08 800x600 or 1024x768

EIS Training Database Resource Guide

The Training Database Resource Guide is being provided to assist you with producing results with your queries with the test data contained within the EIS Training database. The EIS Training database contains district, school, staff, & student information for the listed district and schools.

District No. 2	Big County		
	School No.	005	2001
	School No.	010	2001
	School No.	020	2001

For example, all of the following information can be obtained for the following case.

District No. 2	Big County		
	District	Calendar Details	2001
	School No. 005	Calendar Details	2001
	Staff List	Staff Assignments	2001
	Student List	Student Details	2001
		Special Education Info	2001
		Daily Attendance	2001
		Class Schedule	2001
		Disciplinary Actions	2001
		Enrollment Info	2001
	Class List	Class Detail	2001
		Course Detail	2001
		Student List	2001
		Staff List	2001
	Course List	Course Detail	2001
		Class List	2001

For examples of specific data, see the exercises found in Appendix A.

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Manual Conventions

Special Note

provides additional topic information

Abbreviation Listing

EIS — Education Information System

SDE — State of Tennessee Department of Education

Course Objectives

Access EIS

Perform the Extract Upload Process

☐ View Error Reports

Perform Information Inquiries

☐ View District Reports

Access Objectives

- Login to EIS
- Navigate the EIS Banner
- Logoff of EIS

Login Process

To login to EIS:

- 1. Open your web browser, i.e. Internet Explorer or Netscape.
- 2. In the Address Bar, type https://www.eis.state.tn.us/training.



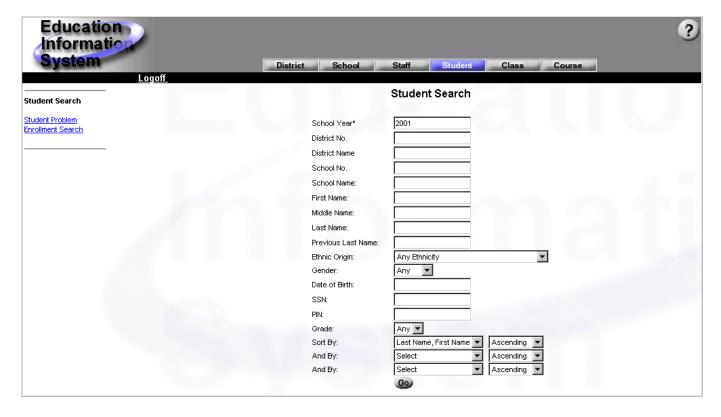
3. Press Enter.

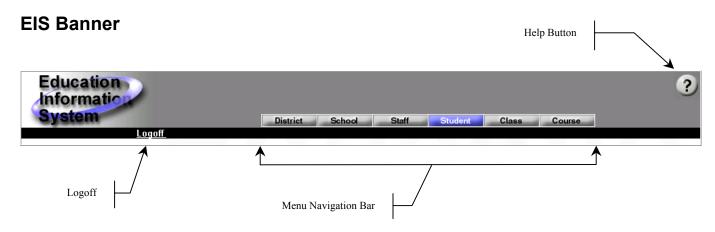


- 4. In the User ID box, type in your User ID.
- 5. In the **Password** box, type in your **Password**.
- 6. Click Login.



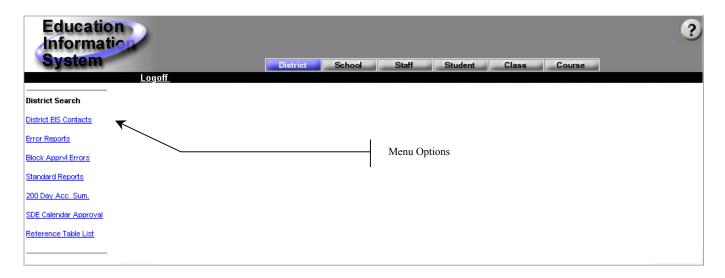
7. From the Available Applications screen, click DST to Login.





Item	Description
Menu Navigation Bar	Provides access to all menu options within EIS. This bar is available at the top of every screen and provides quick access to all of the main search screens in EIS.
Help Button	Provides access to the Help index and is context sensitive. The Help Search Index provides the capability of searching individual pages or elements.
Logoff	Available from any screen and logs the user off the system.

Menu Options



Item	Description
Menu Options	Provide access to menu options within the selected area. These options are available at the left of each screen. The option shown in black text indicates the current screen.

Logoff Process

To logoff of EIS:

1. From any screen, click on **Logoff**.



Extract Upload Objectives

Name the Extract Upload File

Upload Extracts to SDE

View the Transmission Report

Extract Upload Process

Data will be transmitted from the District after it has been received from the schools. Transmissions can be sent at any time from the District. When they are received at SDE, the information will be evaluated for errors or omissions. If correct, the data will then be loaded and some of it loaded conditionally awaiting corrections from the Districts.

If errors exist, error reports will be produced and the standard reports for each School and District will be produced with the data that can be used. A District should send corrections that will then cause a copy of the standard reports to be produced again. This will overlay the previous reports. Once a District corrects all of the errors and validates the reports, the Director will log on securely and approve the reports. At that time the approved version of the reports will be assigned a date and version number. However, if there are any errors or conditionally loaded data that has not been corrected, the Director will not be allowed to approve the reports.

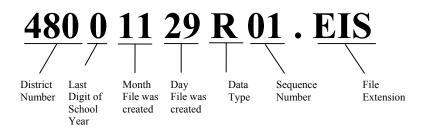
The reports will be evaluated by SDE only after the Director has approved the reports. If it is necessary for further changes to be made, a new set of reports will be created with a new version and date. If the Director approves these reports, this version will also be held with a date and version number.

General Upload Information

- Records in extract files must be in ASCII text format with characters being all numeric or alphabetic and must contain complete data.
- Records with partial data cannot be accepted for the updating of data sent in a prior transmission.
- When corrections, changes, or additional records are transmitted, previously transmitted records should not be re-transmitted.
- A folder should be created for the creation of extracts named SDEUPL. This folder will contain the records created by the student management software to be uploaded to the SDE.

Naming Conventions

Each transmission activity is considered a batch, composed of the header record, a varying number of extract records, and a trailer record. When following the EIS Transmission Schedule, varying types of extract records can be sent in a batch. The file naming convention to be used for files to be sent to the State is detailed in the table below, along with an example.



Source	# of Digits	Example	Special Notes
District Number	3	480	
Last Digit of Year	1	0	Only use the last digit for the beginning school calendar year, i.e., in February 2001 the year digit would still be a zero
Month File was Created	2	11	Months with one digit should use a leading zero, i.e., 05 – May, 09 – September
Day File was Created	2	29	Days with one digit should use a leading zero, i.e., $05 - 5^{th}$, $09 - 9^{th}$
Data Type (R or S)	2	R	R – Regular data from the Student Management Software S – Data from the D&A (special education) software
Sequence Number for the upload	2	01	This value will increment within a single day each time that an upload is performed, i.e., 01,02,03, etc.
File Extension	3	EIS	

When the file is zipped up to be sent to the State, the filename remains the same, however, the extension is changed to ZIP. EXAMPLE: **48001129R01.ZIP**

Extract Upload Preparation Process

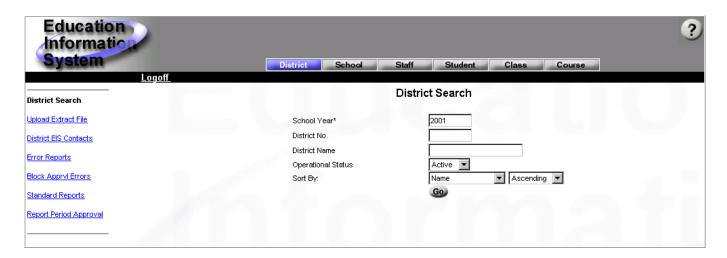
For each transmission batch sent, the District will:

- 1. Create a subfolder on the local area network or local drive.
- 2. Create all of the extract records in the subfolder.
- 3. Use a file compression utility program, (WinZip, PKZip), to compress all of the files to be transmitted into one zip file. Use the Naming Conventions section to name the zip file.
- 4. Follow the **Upload Extracts Process** to upload the zipped file to SDE.

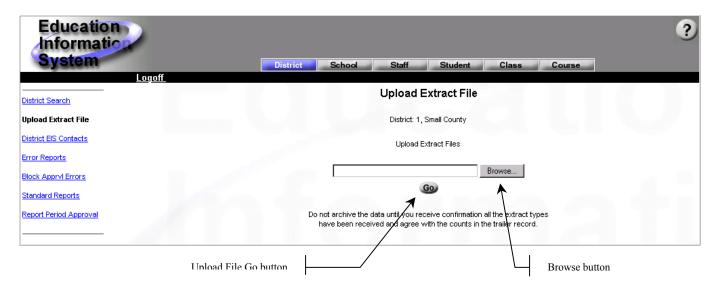
Upload Extracts Process

To upload extracts into EIS:

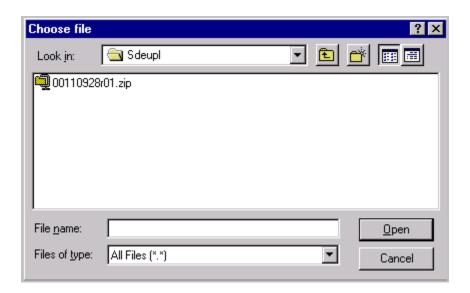
1. From the Menu Navigation Bar, click on District.



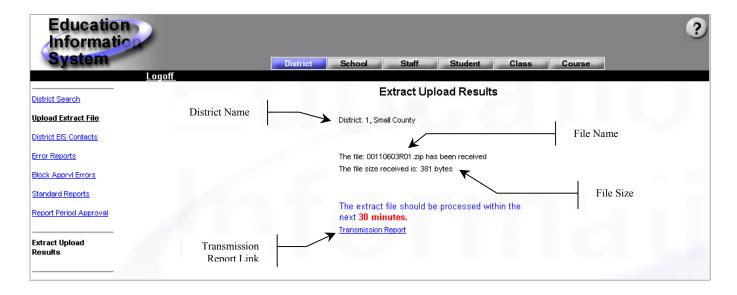
2. From the District Search screen, click Upload Extract File.



3. From the Upload Extract File screen, click on Browse.



- 4. Navigate to the subfolder created in the Extract Upload Preparation Process.
- 5. Click on the zip file created in the Extract Upload Preparation Process.
- 6. Click **Open**.
- 7. From the Upload Extract File screen, click Go.

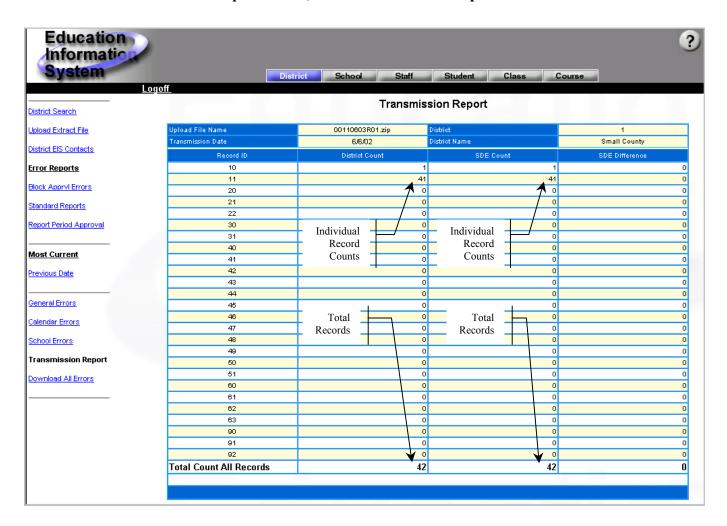


- 8. From the **Extract Upload Results** screen, using your browser's print capability, print the receipt confirmation message.
- 9. After 30 minutes have passed, view the Transmission Report.

After 30 – 45 minutes have passed, the Transmission Report may be viewed. Be sure to check all record counts before proceeding.

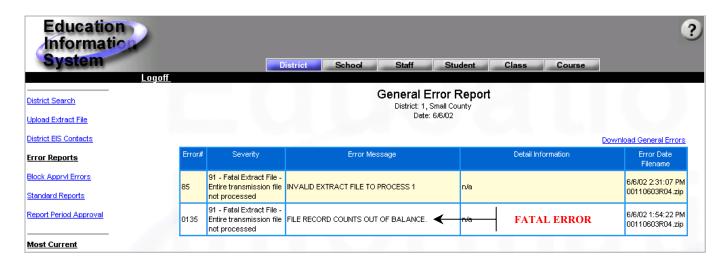
View the Transmission Report

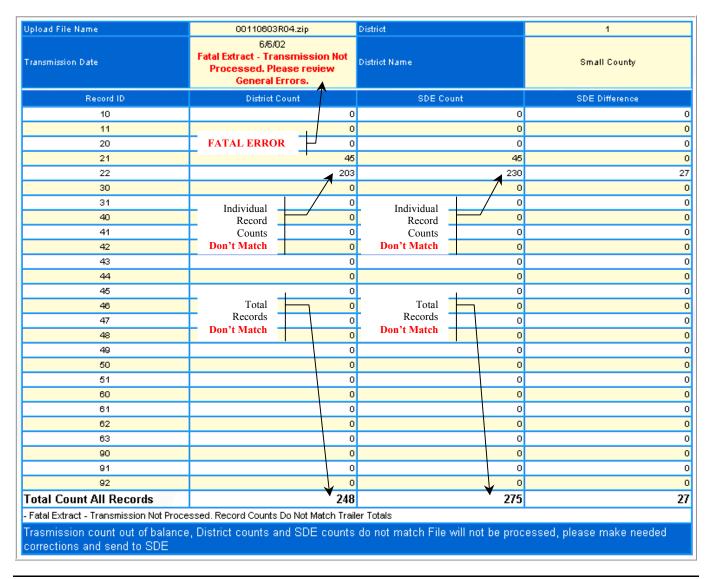
- 1. From the Menu Navigation Bar, click on District.
- 2. From the District Search screen, click on Error Reports.
- 3. From the General Error Report screen, select Transmission Report.



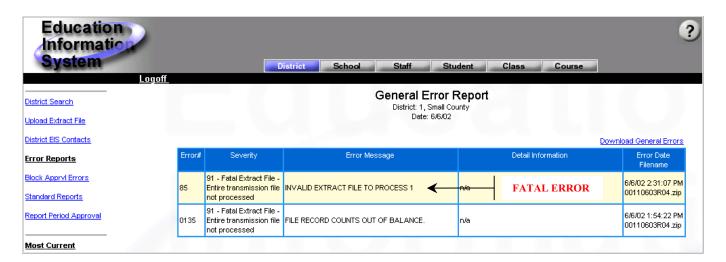
- 4. If the Transmission Report balances, back up a copy of the folder that was transmitted.
- 5. Once data is transmitted successfully, archive the data in the student management software.

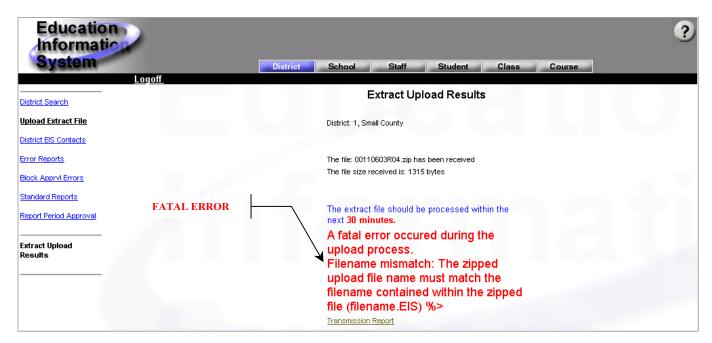
6. If the Transmission Report **does not balance**, the zip file will need to be uploaded again. If it contained errors because the District Trailer counts were wrong, make any needed corrections to the Trailer record and zip the new file. If the Transmission Report didn't contain errors, re-send the same zip file again. Any file that does not balance will not be processed by EIS.





- 7. If the zipped upload filename does not match the filename contained within the zipped file, the file will need to be uploaded again. The most common mistakes causing this error include:
 - the text file may have the extension ".txt" instead of ".eis" as required
 - the text file may have the extension ".txt.eis" instead of ".eis" as required
 - the zip file may have the extension ".zip.zip" instead of ".zip" as required





If extract data must be resent at a later time, the contents saved in the back up folder may be utilized.



Extract Upload Practical Exercises

Exercise 1:

Upload District Calendar Data (Penalty Deadline – July 15th)

Exercise 2:

Upload School Calendar Data (Penalty Deadline – August 15th)

Exercise 3:

Upload Student, Staff and Class Basic Records (Penalty Deadline – November 1st)

Exercise 4:

Upload Student and Class Details (Penalty Deadline – November 1st)

Exercise 5:

Upload Class Assignments for Staff and Students (Penalty Deadline – November 1st)

Exercise 6:

 $Upload\ Special\ Education\ Data\ (Penalty\ Deadline-November\ 1^{st})$

Exercise 7:

Upload Funding, Student Standard Day, and Attendance (Penalty Deadline - November 1st)

Error Report Objectives

Access District Error Reports

Access District Calendar Error Reports

Access School Level Error Reports

View Block Approval Error Reports

Download District Errors

Download School Errors

Print Error Reports

Error Reports

After extracts are uploaded to the SDE, error Reports and Standard reports for each School and District will be produced with the data that can be used. Erroneous or missing information that causes a Block Approval error, Severity Code 92, will prohibit the Director from signing off on the Standard Reports. Any data that can be loaded will be loaded, but the missing information must be sent before that record can be used in the Standard reports.

If errors exist, a District should then send corrections, which will cause a copy of the standard reports to be produced again. This will overlay the previous reports if they have not already been approved. If they have already been approved, but the report results were changed, a revised report will be created with a new version number. Another error report will be provided with any additional outstanding errors.

Severity Code	Severity Name	Severity Description
10	Warning	Display message; may or may not require corrective action
30	Conditional	Invalid data field stored conditionally; must be corrected
70	Deficiency Error	Staff or class error must be corrected
80	Fatal Field Error	Data field not stored but remainder of extract record stored; must be reviewed
90	Fatal Extract Record	Entire extract record not stored in SDE database
91	Fatal Extract Batch	Entire extract transmission file not stored in SDE database
92	Approval Blocked	Information stored, but contains or caused errors that will block report approval; must be corrected

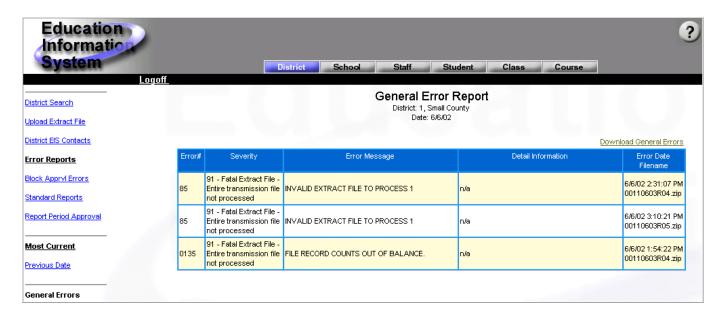
All error messages are organized by Most Current and Previous Date.

- ✓ **District** error messages are grouped by error category into General, Calendar & School.
- ✓ **School** error messages are grouped by error category into Calendar, Student, Staff & Class.
- ✓ A separate report will also be produced that includes only the errors that block approval of the reports. The **Block Approval** Error Report is organized by District and School level as well as being divided into error subcategories such as General, Calendar, Student, Staff & Class.

View District Error Reports

To view general District errors:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District Search** screen, click on **Error Reports**.



The most current errors are always presented first. Selecting Previous Date will access errors from a previous date for all error types. The text in bold on the side navigation menu will help to determine which error is being viewed and whether or not it is a current error or an error from a previous date.
A District EIS Contacts link contains the Primary and Secondary EIS contact names, email addresses, and telephone numbers to assist in resolving student enrollment conflicts.
Do NOT stop at General Errors. View all errors.

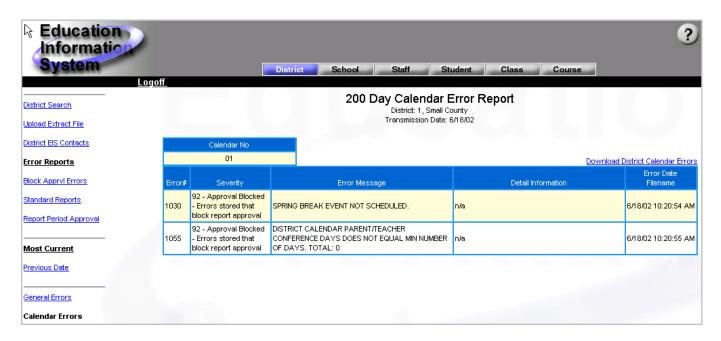
District Error Report Examples

Error#	Severity	Error Message	Detail Information	Error Date Filename
0905	90 - Fatal Extract Record - Extract not stored in database	INVALID DISTRICT ID. VALUE SENT: 0D001	0400100D0010020200101542444588000000005424445880JUSTIN CIX 1995110200000000000000000 M/V	6/13/02 4:54:16 PM 00110603R16.zip
0906	90 - Fatal Extract Record - Extract not stored in database	DISTRICT ID MISMATCH. 0	0400100E0010030200101411906784000000004119067840CANDISE DAWN MABBAIR 199001100000000000000000 FW	6/13/02 4:52:45 PM 00110603R16.zip
0907	90 - Fatal Extract Record - Extract not stored in database	INVALID SCHOOL ID. VALUE SENT: 0026	09201E0000100262001412051076000000005410000392P022001082020010820	6/13/02 5:11:16 PM 00110603R22.zip
0106	90 - Fatal Extract Record - Extract not stored in database	NO HEADER FOUND (REC ID 001) IN FILE.	n/a	6/13/02 5:54:26 PM 00110603R29.zip
0135	91 - Fatal Extract File - Entire transmission file not processed	FILE RECORD COUNTS OUT OF BALANCE.	n/a	6/13/02 4:52:45 PM 00110603R16.zip

View District Calendar Error Reports

To view District Calendar errors:

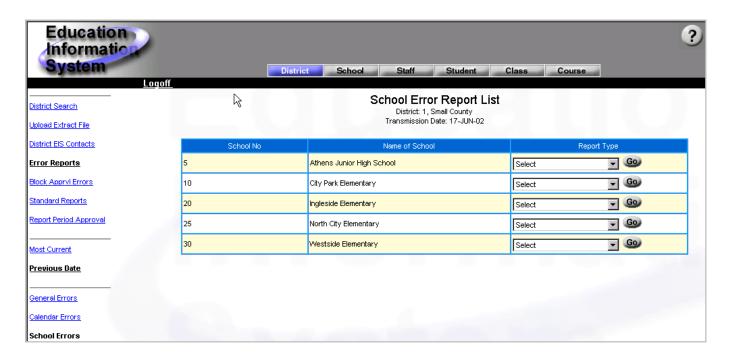
- 1. From the Menu Navigation Bar, click District.
- 2. From the District Search screen, click on Error Reports.
- 3. From the General Error Report screen, click on Calendar Errors.



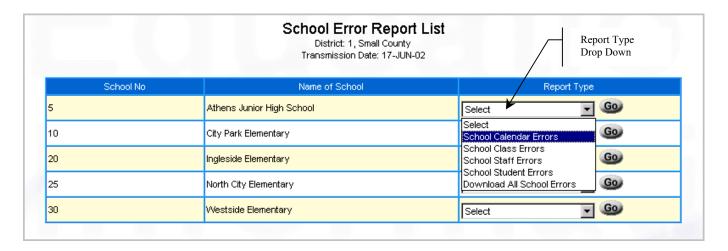
View School Level Error Reports

To view School Level errors:

- 1. From the Menu Navigation Bar, click District.
- 2. From the District Search screen, click on Error Reports.
- 3. From the General Error Report List screen, click on School Errors.



4. From the **School Error Report List** screen, click on the **Report Type** drop down list box.



- 5. Select an error report type from the **Report Type** drop down list box.
- 6. Click Go.

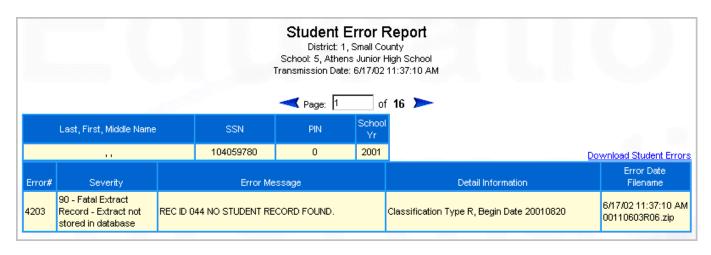
School Error Report Examples

School Calendar Error Report

School Calendar Error Report District: 1, Small County School: 5, Athens Junior High School Transmission Date: 6/18/02 10:48:31 AM School Calendar No 01 Download School Calendar Errors Error Date Error# Severity Error Message Detail Information Filename 10 - Warning -Message displayed; CHRISTMAS BREAK EVENT NOT SCHEDULED. 6/18/02 10:48:31 AM 2029 n/a may or may not be an 10 - Warning -Message displayed; 6/18/02 10:48:31 AM 2030 SPRING BREAK NOT SCHEDULED. n/a may or may not be an 92 - Approval Blocked SCHOOL CALENDAR MUST CONTAIN 9 REPORT 2015 - Errors stored that n/a 6/18/02 10:51:37 AM PERIODS, MISSING PERIOD NUMBER: 6 block report approval 92 - Approval Blocked SCHOOL CALENDAR MUST CONTAIN 9 REPORT - Errors stored that 2015 n/a 6/18/02 10:51:37 AM PERIODS, MISSING PERIOD NUMBER: 7 block report approval 92 - Approval Blocked REPORT PERIODS 1-8 MUST INCLUDE 20 Report Period No 2, Report Period Begin Date 18-- Errors stored that 6/18/02 10:51:37 AM 2026 INSTRUCTIONAL DAYS, 0 SEP-01, Report Period End Date 18-OCT-01 block report approval 92 - Approval Blocked REPORT PERIODS 1-8 MUST INCLUDE 20 Report Period No 3, Report Period Begin Date 19-2026 - Errors stored that 6/18/02 10:51:37 AM INSTRUCTIONAL DAYS, 0 OCT-01, Report Period End Date 15-NOV-01 block report approval

2031	92 - Approval Blocked - Errors stored that block report approval	ATTENDANCE START DATE NOT SCHEDULED.	n/a	6/18/02 10:51:37 AM
2032	92 - Approval Blocked - Errors stored that block report approval	ATTENDANCE END DATE NOT SCHEDULED.	n/a	6/18/02 10:51:37 AM
2084	92 - Approval Blocked - Errors stored that block report approval	NO SCHOOL CALENDAR START DATE	n/a	6/18/02 10:51:37 AM
2085	92 - Approval Blocked - Errors stored that block report approval	NO SCHOOL CALENDAR END DATE	n/a	6/18/02 10:51:37 AM

School Student Error Report



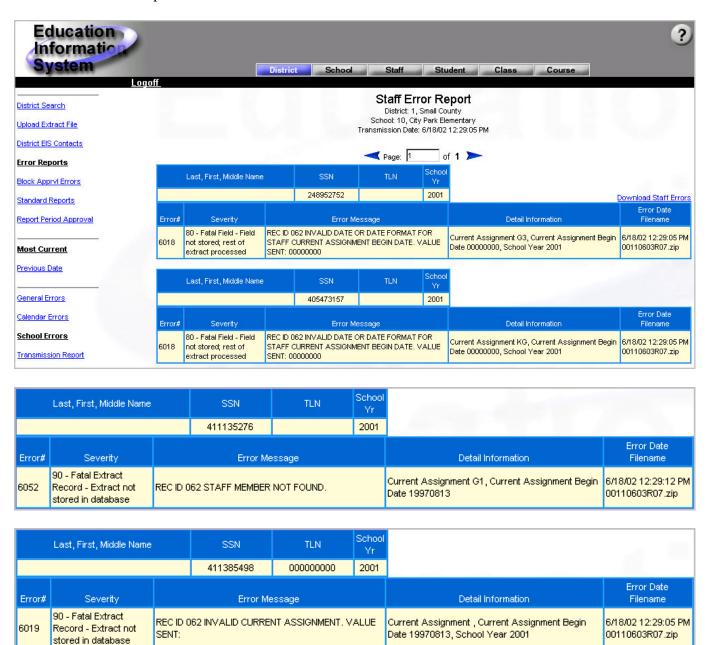
Last, First, Middle Name		SSN	PIN	School Yr						
		112355678	0	2001						
Error#	Severity		Error Message				Detail I	nformation		Error Date Filename
4209	90 - Fatal Extract Record - Extract not stored in database	REC ID 0:	REC ID 050 NO STUDENT RECORD FOUND.			Withdraw Da	ate 2001082	?0, Withdrav	v Reason 3	6/17/02 11:37:06 AM 00110603R06.zip

Last, First, Middle Name			SSN	PIN	School Yr		
11			270098223	0	2001		
Error#	Severity		Error Me	ssage		Detail Information	Error Date Filename
4205	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	EC ID 046 NO STUDENT RECORD FOUND.			Disciplinary Action Type S, Begin Date 20011012, End Date 20011012, Primary Reason 13, Offense Date 20011012	6/17/02 11:37:28 AM 00110603R06.zip

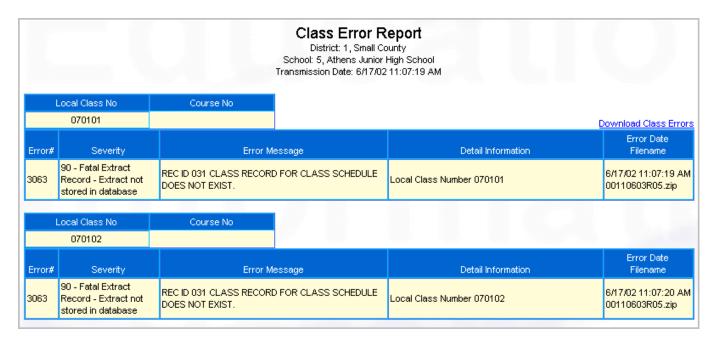
	Last, First, Middle Name	SSN	PIN	School Yr			
			103720134	0	2001	Dov	vnload Student Errors
Error#	Severity		Error M	essage		Detail Information	Error Date Filename
4206	90 - Fatal Extract Record - Extract not stored in database	REC ID (HAZ NO STUDENT RECORD FOUND			Student Standard Day 360, Effective Date 20010820	6/18/02 1:42:53 PM 00110603R11.zip
4206	90 - Fatal Extract Record - Extract not stored in database	REC ID (147 NO STUDENT RECORD FOUND			Student Standard Day 360, Effective Date 20010820	6/18/02 1:43:13 PM 00110603R11.zip

Last, First, Middle Name			SSN	PIN	School Yr		
11			104954701	0	2001		
Error#	Severity		Error Message			Detail Information	Error Date Filename
	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	ID 045 RECORD EXISTS: VALUE SENT:			AM Bus 9052, PM Bus 9052, Est Miles 0	6/18/02 1:42:20 PM 00110603R11.zip

School Staff Error Report



School Class Error Report



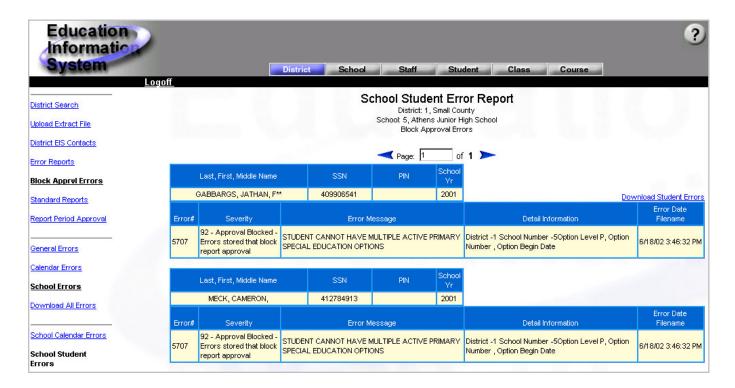
Local Class No		Course No			
	HR02				
Error#	Severity	Error M	essage	Detail Information	Error Date Filename
3058	10 - Warning - Message displayed; may or may not be an error	REC ID 031 RECORD NOT F ASSUMED NEW: VALUE SE		Local Class Number HR02	6/18/02 11:44:58 AM 00110618R05.zip
3057	90 - Fatal Extract Record - Extract not stored in database	REC ID 031 RECORD EXISTS	S: VALUE SENT:	Local Class Number HR02	6/18/02 11:45:00 AM 00110618R05.zip

View Block Approval Error Reports

If the current transmission extracts or the previous transmission extracts contain block approval errors, the extracts are still processed, however a report cannot be approved when block approval errors exist. The Block Approval Error Reports contain <u>all</u> of the errors that must be corrected before the reports can be approved.

To view Block Approval error reports:

- 1. From the Menu Navigation Bar, click District.
- 2. From the District Search or School Search screen, click on Block Approval Errors.
- 3. From the side navigation on the left-hand side of the screen, select any Block Approval Error Report.

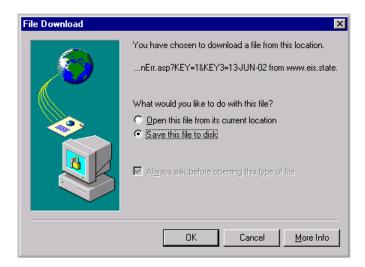


Block Approval errors exist at the District and School level. These errors can be accessed in the same manner as all other error reports.

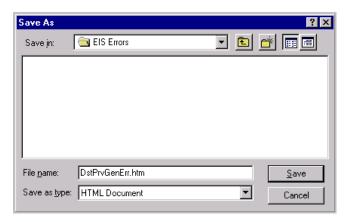
Download All District Errors

To download all District errors:

- 1. From the Menu Navigation Bar, click District.
- 2. From the District Search screen, click on Error Reports.
- 3. From the General Error Report screen, click on Download All Errors.



- 4. From the File Download dialog box, select Save this file to disk.
- 5. Click OK.
- 6. Navigate to the folder that the file should be stored.
- 7. To save the file, navigate to the desired folder and type in a file name.



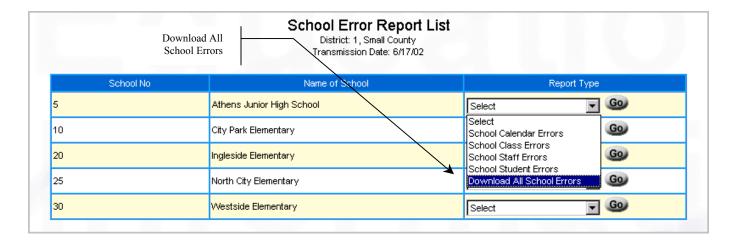
8. Click Save.

All of the errors are saved in a tab delimited text format and can be opened in a variety of software packages for analysis.

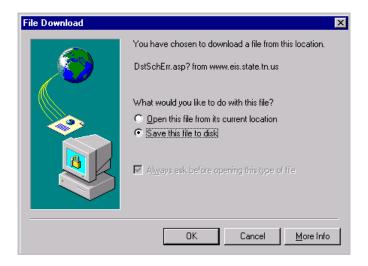
Download All School Errors

To download all School errors:

- 1. From the Menu Navigation Bar, click District.
- 2. From the District Search screen, click on Error Reports.
- 3. From the General Error Report screen, click on School Errors.
- 4. From the **School Error Report List** screen, click on the **Report Type** drop down list box.

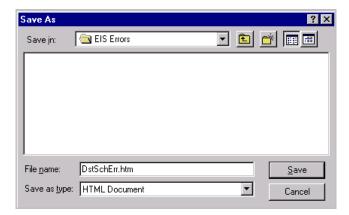


- 5. From the **Report Type** drop down list box, select **Download All School Errors**.
- 6. Click Go.
- 7. From the **File Download** dialog box, select **Save this file to disk**.



8. Click OK.

9. To save the file, navigate to the desired folder and type in a file name.



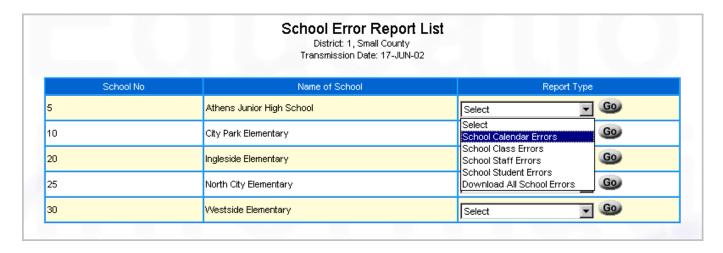
10. Click Save.

All of the errors are displayed in a tab delimited text format. The file can now be saved and
opened in a variety of software packages for analysis.

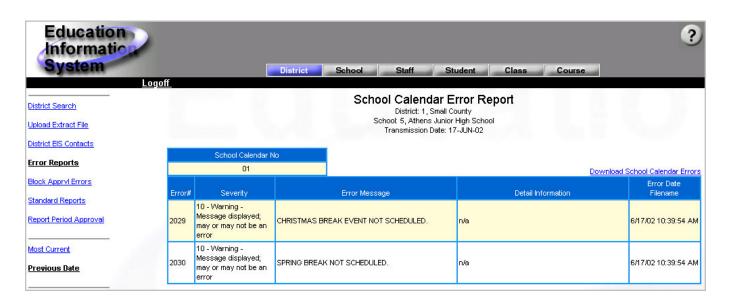
Download All School Errors by Category

To download all School errors by category:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District Search** screen, click on **Error Reports**.
- 3. From the General Error Report screen, click on School Errors.
- 4. From the **School Error Report List** screen, click on the **Report Type** drop down list box.



- 5. Select an error report type from the **Report Type** drop down list box.
- 6. Click Go.



7. From the School Calendar Error Report screen, (in this example) click on Download School Calendar Errors.

8. From the File Download dialog box, select Save this file to disk.



9. Click OK.

10. To save the file, navigate to the desired folder and type in a file name.



11. Click Save.

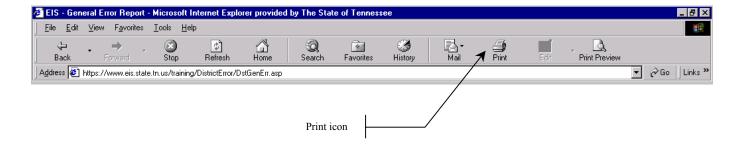
All of the error report screens have a link in the upper right hand corner to Download All Errors for that category.

Print Error Reports

Error reports can be printed from any error report screen by using the browser's print capability.

To print error reports:

- 1. From the Menu Navigation Bar, click District or School.
- 2. From the District or School Search screen, click on Error Reports.
- 3. Access the desired error report.
- 4. From the browser menu bar, click on the **Print** icon.



EIS Inquiry Objectives

Perform District inquiries

Perform School Inquiries

Sort Information

Find Information

Perform Staff Inquiries

Perform Licensure Inquiries

Perform Student Inquiries

Find Student Problem Enrollment

Perform Class Inquiries

Perform Course Inquiries

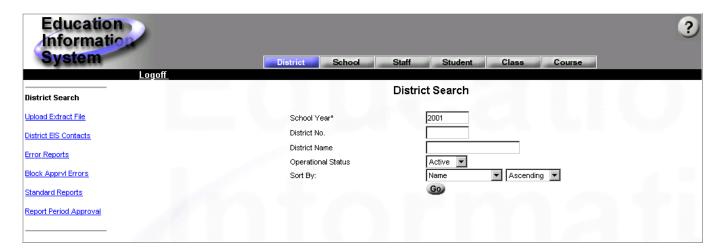
EIS Information Inquiries

Inquiries can be made on a variety of information within the EIS. Some possible types of information that can be found include Student schedules, School listings by District, Staff Licensure information, and Student enrollment.

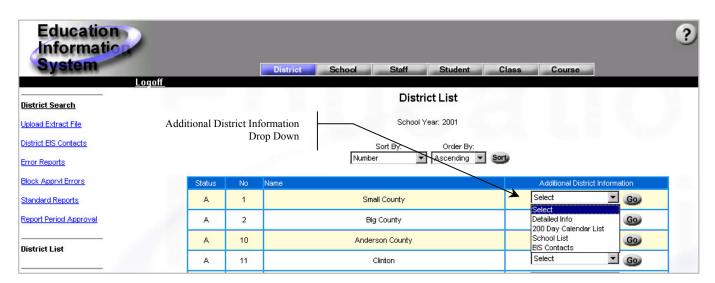
District Inquiry

To query District information:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District Search** screen, enter in the desired District criteria.



- 3. Click Go.
- 4. From the **District List** screen, click on the **Additional District Information** drop down list box.

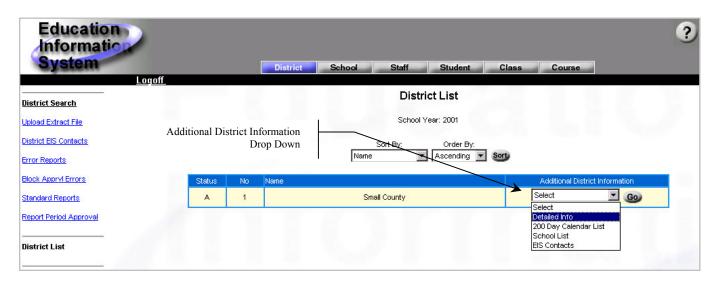


- 5. Select the desired option.
- 6. Click Go.

District Detailed Info Inquiry

To query District Detailed Info:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District** screen, query for a District.
- 3. From the **District List** screen, click on the **Additional District Information** drop down list box.



- 4. Select **Detailed Info**.
- 5. Click Go.

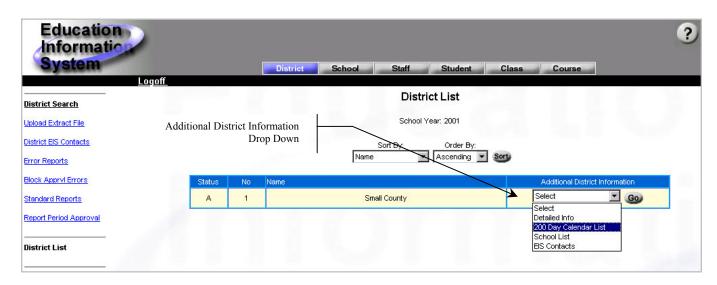


District Detailed Info is linked to the SDE Directory web site.

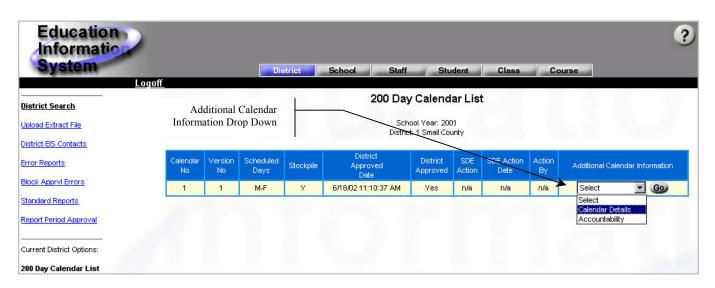
District 200 Day Calendar List Inquiry

To query District 200 Day Calendar List:

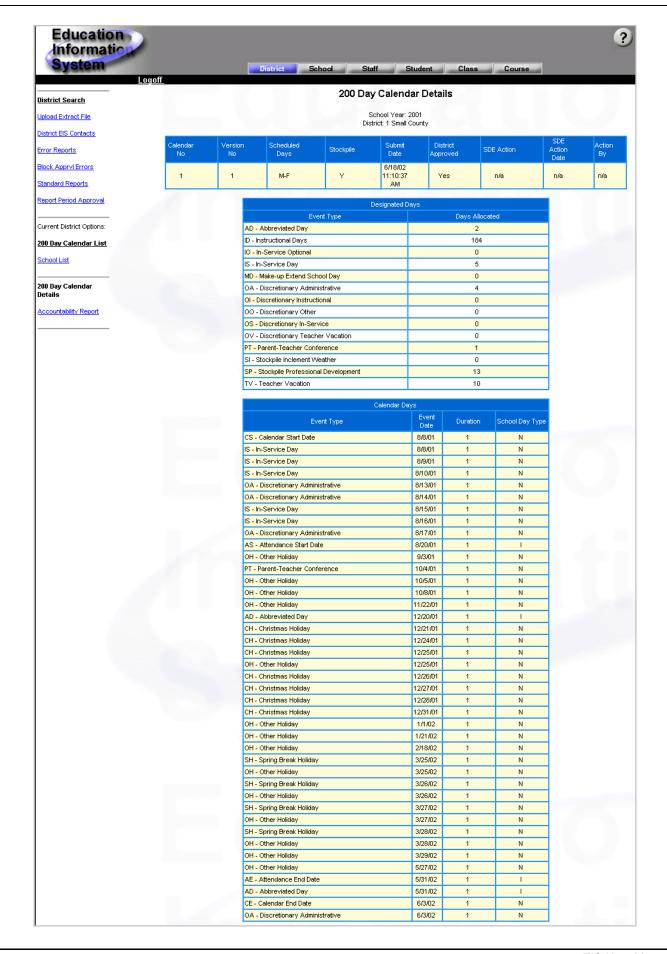
- 1. From the Menu Navigation Bar, click District.
- 2. From the **District** screen, query for a District.
- 3. From the **District List** screen, click on the **Additional District Information** drop down list box.



- 4. Select 200 Day Calendar List.
- 5. Click Go.



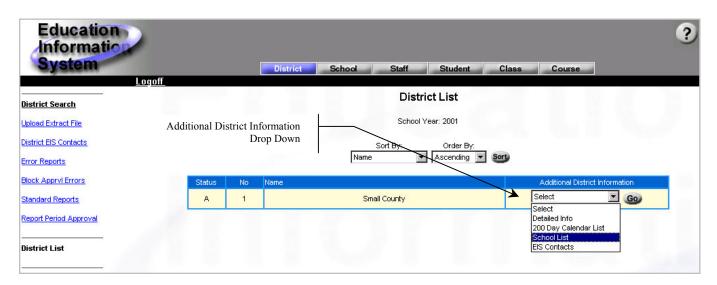
- 6. From the **200 Day Calendar List** screen, click on the **Additional Calendar Information** drop down list box.
- 7. Select Calendar Details.
- 8. Click Go.



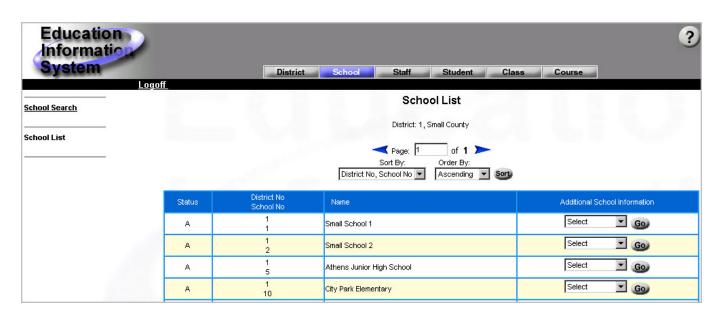
District School List Inquiry

To query District School List:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District** screen, query for a District.
- 3. From the **District List** screen, click on the **Additional District Information** drop down list box.



- 4. Select School List.
- 5. Click Go.

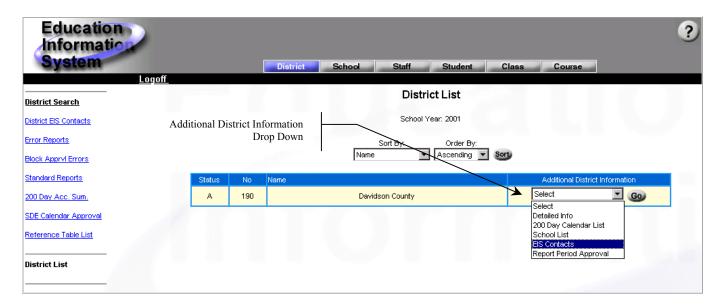


Individual School inquiries could be performed at this screen, as well as directly from the School menu.

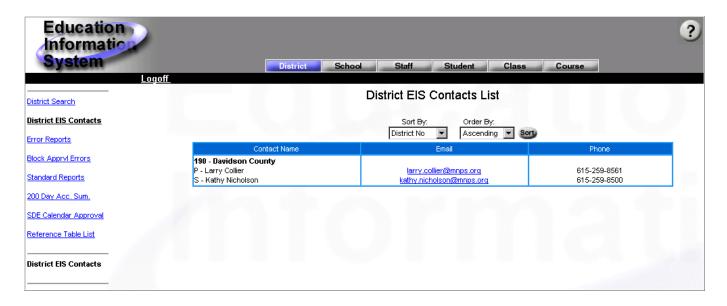
District EIS Contacts List Inquiry

To query District EIS Contacts List:

- 1. From the Menu Navigation Bar, click District.
- 2. From the **District** screen, query for a District.
- 3. From the **District List** screen, click on the **Additional District Information** drop down list box.



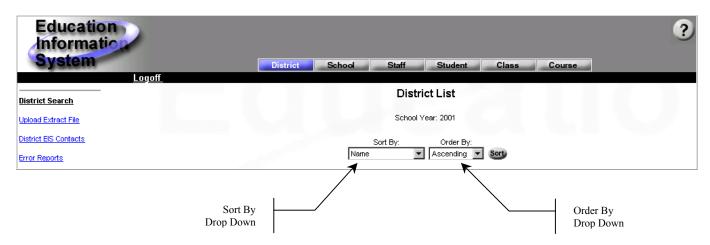
- 4. Select EIS Contacts.
- 5. Click Go.



From the District Menu Options at the left of the screen, a complete District EIS Contacts inquiry can be performed by selecting **District EIS Contacts**.

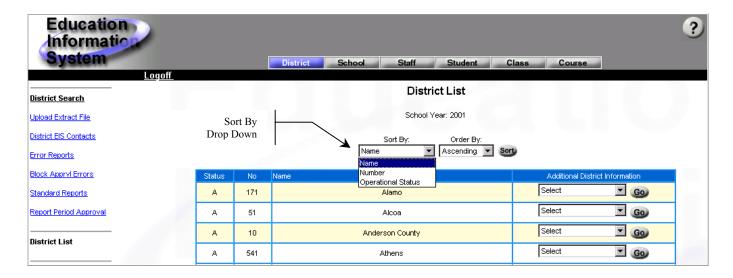
Sorting Information

EIS has the capability of sorting information on the screen. Information can also be organized in ascending or descending order. The number of sort criteria available depends upon the amount of data being displayed on the screen. This feature provides an easy way to reorganize the information to meet your needs.

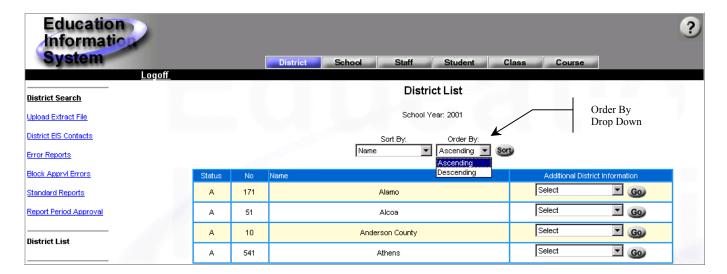


To sort information:

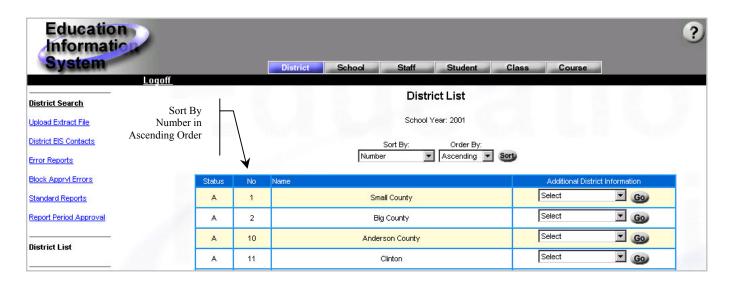
1. From any screen with Sort capability, click on the **Sort By** drop down list box.



- 2. From any screen with Sort capability, click on the Order By drop down list box.
- 3. Select the desired order criteria.



4. Click Sort.



Finding Information

The Find feature will allow you to search for any text on the screen. This feature provides a quick way to search for information on the screen.

To find information:

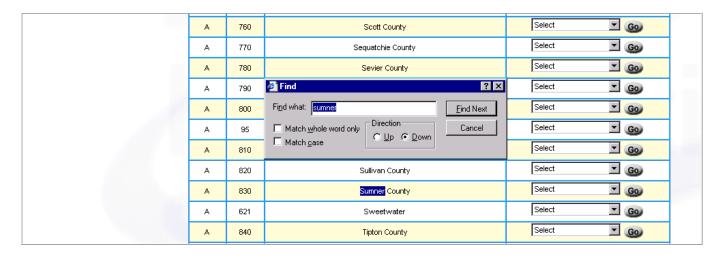
1. From any screen, press Ctrl + F.



2. In the **Find What** box, type in the text to be found.



- 3. If needed, select any of the options available.
- 4. Click Find Next.



5. To close the **Find** dialog box, click **Cancel**.



Exercise 1:

Display the entire District List and sort by District Number in Ascending order.

Exercise 2:

Find "White" county.

Exercise 3:

Display the School List for Big County, District No. 2.

Exercise 4:

Display the 200 Day Calendar Number 1 for District No. 2.

Exercise 5:

Display the 200 Day Accountability Report for District No. 2.

Answers to the Practical Exercises can be found in the Appendix.